



## Marsha's House Frequently Asked Questions

**Q:** What is Marsha's House?

**A:** Marsha's House is an 81-bed program that opened in 2016 as NYC's first emergency screened shelter for young adults between the ages of 18 and 35 who identify as being part of the LGBTQIA+ community. It is located in the Belmont section of the Bronx.

**Q:** What is a screened shelter?

**A:** A screened shelter is one that requires a client and staff interview to determine suitability for admission to the program.

**Q:** Is Marsha's House a mental health and/or substance use shelter?

**A:** No, however, we do consider clients with mental health and/or substance use conditions that are mild to moderate with supportive services in place.

**Q:** Is Marsha's House ADA Compliant?

**A:** Unfortunately, no, Marsha's House is not ADA compliant, it does not have an elevator, and is a 5-floor walk-up.

**Q:** What services does Marsha's House offer?

**A:** We offer Case Management, Housing Assistance, Medical via Project Renewal Inc., MedVan, Telepsychiatry, Occupational Therapy, Recreational Activities, and more!

**Q:** Are the sleeping areas dorms or rooms?

**A:** There are 3 dorms categorized by the following: Female, Male, and TGNC (Transgender & Gender Non-Conforming). Assignments are made based on how the client identifies. There are also 6 single rooms, generally reserved for those with DHS approved reasonable accommodation.

**Q:** What is the interview process for MH?

**A:** Collateral information such as a psychiatric evaluation & psychosocial assessment are requested from the referral source prior to the interview. No worries if you don't have them, you can still be interviewed. A program overview of Marsha's House is given followed by a conversation guided by questions regarding psychiatric, substance use, medical issues, and brief social history; then concludes with a tour of common areas.

**Q:** How can a provider refer a client to Marsha's House?

**A:** Please reach out to Rodrigue Marthone, Program Director at O: 929-445-5335 Ext. 250/Email: [Rodrigue.Marthone@ProjectRenewal.org](mailto:Rodrigue.Marthone@ProjectRenewal.org) and Joel Henry, Director of Social Services at O: 929-445-5335 Ext. 398/E-mail: [Joel.Henry@ProjectRenewal.org](mailto:Joel.Henry@ProjectRenewal.org).

**Q:** When are interviews conducted?

**A:** Client interviews are generally conducted on Mondays and Wednesdays; however, we are flexible!

**Q:** Does a non-DHS provider have to go through DHS to refer a client for an interview?

**A:** Clients should have an open DHS Single Adult case because a CARES ID number is needed. Clients can be referred for an interview to Marsha's House by administrative staff, self-referral, community-based organizations, or their currently assigned shelter. Please reach out to us for more guidance, we are happy to work with you!

**Q:** Does a provider have to go through DHS to have a client assigned to Marsha's House?

**A:** Yes, once accepted, program staff will work with our DHS Administrator/Analyst to request that the client is transferred to Marsha's House, in CARES. We will notify you once confirmation is received to coordinate the physical transfer.

Have more questions?  
Please feel free to reach out!